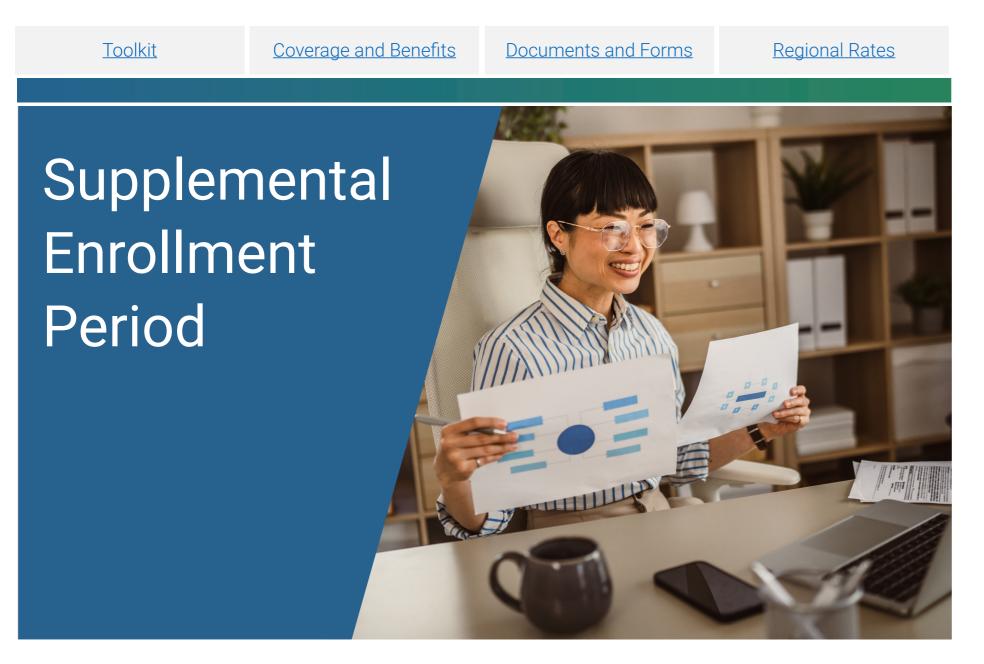
Desktop View Mobile View

Administrative staff can make special enrollment changes Aug. 17 - 30







Happening Now:

Supplemental Enrollment through Aug. 30

Between now and Friday, Aug. 30, there's a supplemental enrollment period for TRS-ActiveCare health plans. Employees do not need an exception for changes made before **Sept. 1**. Additionally, administrators have until **Oct. 15** to correct administrative errors or make updates for Annual Enrollment.

During the supplemental enrollment period, only administrative staff can make changes or enroll participants. Participants won't be able to enroll themselves. Please don't share these dates with them.

Coverage for employees who enroll during the supplemental period will be updated no later than **Sept. 9, 2024.** However, their coverage is effective starting **Sept. 1, 2024**, and will be retroactive.

ID cards will be mailed no later than **Sept. 13, 2024**. If participants need an ID card in the meantime, they can call a Personal Health Guide at **1-866-355-5999** or Express Scripts at **1-844-367-6108** to get a temporary card.

New Plan Year Billing



It's vital that districts reconcile their bill each month, especially after Annual Enrollment. The September bill will post **Sept. 6** and is due **Sept. 13**. Any errors or omissions must be reported to bswift by **Sept. 13** for adjustments on the October bill. Errors or omissions reported after **Sept. 13** will reflect on the **November** bill.

Handling Access to Care



The bswift Benefits Administrator Advocate team is available to handle urgent needs related to access to care. Access to care is an immediate need for medical services or a prescription that falls outside the normal file process. If you expect the file to make the update, there's no need to contact your BAA.

Please reach out to your bswift BAA with questions about timing of updates or access to care issues.

You can find enrollment resources, including the <u>Admin Guide</u>, <u>Annual Enrollment Guide</u>, and <u>Plan Highlights</u> in the BA Toolkit.

Thank you again for all you do, Your TRS-ActiveCare Team

www.bcbstx.com/trsactivecareba







Express Scripts and its contracting pharmacies are independent companies that may contract directly with employer groups to provide pharmacy benefits administration and are solely responsible for the products and services they offer.

bswift is an independent company that contracts directly with TRS to administer their enrollment platform. bswift does not offer any Blue products or services.

BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

1001 E. Lookout Drive, Richardson, TX 75082
© Copyright 2024 Health Care Service Corporation. All Rights Reserved.

Legal and Privacy | Non-Discrimination Notice | Language Assistance | Update Your Preferences | Unsubscribe

View in Web Browser

