



Take Advantage of your Transportation Service Benefits



Your retiree group Medicare Advantage plan features transportation benefits so you can go to your important in-network health care visits. Transport services to and from non-emergency visits must be medically necessary.

Covered Transportation Services

Your plan includes coverage for travel to and from:

- In-network primary care provider appointments
- Other in-network health care providers
- The pharmacy to fill a prescription after a health care provider visit

Non-covered services

The plan does NOT cover trips to:

- Non-medical appointments
- Visit a family member or friend
- Any out-of-network provider without a prior authorization

If you need emergency transport, call 911 immediately.



Call to schedule your ride

Call the Customer Service number on the back of your member ID card at least three days before your appointment. Follow the instructions provided by our Customer Service representative.

live your
Blue lifeSM

PPO plans provided by Blue Cross and Blue Shield of Texas, which refers to HCSC Insurance Services Company (HISC) and GHS Insurance Company (GHSIC). PPO employer/union group plans provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC). HCSC, HISC, and GHSIC are Independent Licensees of the Blue Cross and Blue Shield Association. HCSC, HISC, and GHSIC are Medicare Advantage organizations with a Medicare contract. Enrollment in these plans depends on contract renewal.