

## Fast, Convenient Virtual Care



### Urgent Care Visits by Phone or Computer

If you are at home or on the road, you can reach board-certified doctors 24 hours a day, seven days a week through MD Live.

Virtual visits may be a better choice than going to the emergency room or urgent care center.<sup>1</sup> Wait times can be shorter than in-office visits.

### MD Live's board-certified doctors treat these health issues and more, plus send prescriptions to your local pharmacies:

- Allergies
- Asthma
- Nausea
- Sinus infections
- Cold/flu
- Cough/sore throat
- Ear problems
- Pink eye



Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



## Connect<sup>2</sup>

With mobile app or online video service

## Interact

Real-time consultation with board-certified doctors

## Diagnose

Prescriptions sent electronically to your pharmacy

## Get connected today!

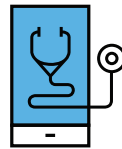
To register, you will need to give your first and last name, date of birth and member ID number.

### Sign up on MD Live's website:



#### [MDLIVE.com/bcbstx-medicaid](https://MDLIVE.com/bcbstx-medicaid)

- Choose a doctor
- Video chat with the doctor
- You can also access through **Blue Access for Members<sup>SM</sup>**



### Download MD Live Mobile App:

- Download the app from the Apple App Store<sup>SM</sup>, Google Play<sup>TM</sup> Store or Windows<sup>®</sup> Store
- Open the app and choose a doctor
- Video chat with the doctor from your smartphone or tablet

<sup>1</sup>You should not use MDLIVE if you are experiencing an emergency. MDLIVE doctors do not take the place of your primary care providers.

<sup>2</sup>Internet/Wi-Fi connection is needed for computer access. Data charges may apply. Check your cellular data or internet service provider's plan for details. Service availability depends on location at the time of consultation. Virtual visits may not be available on all plans.

Virtual Visits may be limited by plan. For providers licensed in New Mexico and the District of Columbia, Urgent Care service is limited to interactive online video; Behavioral Health service requires video for the initial visit but may use video or audio for follow-up visits, based on the provider's clinical judgment. Behavioral Health is not available on all plans.

MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulations and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA-controlled substances, non-therapeutic drugs and certain other drugs that may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services.

MDLIVE, a separate company, provides virtual visit services for Blue Cross and Blue Shield of Texas. MDLIVE operates and administers the virtual visit program and is solely responsible for its operations and that of its contracted providers.

MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission.

App Store is a service mark of Apple Inc.

Google Play Store is a trademark of Google Inc. ("Google").

Windows is a registered mark of Microsoft<sup>TM</sup>