

EVV Updates for VMUR Templates, VMUR Job Aids and EVV Policy 9060

12/23/2024

Key Details:

Effective Jan. 1, 2025, HHSC will publish new EVV VMUR templates for Program Providers and FMSAs (Excel) and for CDS employers (Excel), the EVV VMUR Job Aids for Program Providers (PDF) and CDS employers (PDF), and the standalone EVV Policy 9060, on the EVV webpage.

Updated VMUR Templates and VMUR Job Aid:

- Added an option to select a “Former EVV System” when submitting a VMUR for legacy visits.
- Added all approved PSOs in the “Current EVV System” and “Former EVV System” dropdown list cell.
- A new column, “Request Row Number”, has been added to help MCOs identify visits that did not make it to the batch report.
- “Date of Decision” is added in the Payer Use Only section.
- Removed the “Service Area” column.
- Revised the instructions tab to reflect these changes.

Updated Standalone EVV Policy 9060, VMUR:

This revision increases the timeframe for HHAeXchange (the state provided EVV system vendor) to unlock visit transactions once they have received the VMUR from the payer and validated the request. This will make the timeframe consistent with that of the proprietary system vendors.

Additional Information:

Effective January 1, 2025, MCOs can begin processing VMURs with visit transactions from the former EVV systems. This applies to a Proprietary System Operator who has completed and passed readiness testing for legacy visits. MCOs must use the EVV Visit Maintenance report from the EVV Portal to process these requests.

If any questions, please reach out by email to: BCBSTX_EVV_Questions@bcbstx.com