



TEACHER RETIREMENT OF TEXAS (TRS) ID CARD QUICK REFERENCE GUIDE

Each TRS-ActiveCare and TRS-Care Standard participant's Identification Card displays important information required for billing and determining benefits. When filing a BCBSTX claim two of the most important elements are the participant's **ID Number** and **group number**.

The following pages are samples of TRS-ActiveCare participant cards for **TRS-ActiveCare Primary, TRS-ActiveCare Primary+, TRS-ActiveCare HD, TRS-ActiveCare 2 and TRS-Care Standard**.



SAMPLE ID CARD





BlueCross BlueShield
of Texas

TRS-ActiveCare Primary

FRONT

| | | | |
|--|---|---|---------------------------------|
| THREE-CHARACTER PREFIX |  BlueCross BlueShield of Texas An independent licensee of the Blue Cross and Blue Shield Association |  | TRS-ACTIVECARE LOGO |
| PRIMARY CARE PROVIDER (PCP) NAME & PHONE# | Subscriber Name: MEMBER NAME Identification Number: T2U 123456789 | TRS-ActiveCare Primary | TRS-ACTIVECARE PLAN NAME |
| PORG | Group Number: 385003 Coverage Date: 09/01/20 | PCP/Specialist Urgent Care TRS Virtual Hlth TRS Virtual Hlth | SAMPLE |
| | PCP: First Last Name, MD 999-999-9999 09/01/20 Referral Required | | |
| | SWIP | | |

BACK

| | | |
|---|---|--|
| www.bcbstx.com/trsactivecare | | |
|  | | |
|  BlueCross BlueShield of Texas | Customer Service 1-866-355-5999 | TRS-ACTIVECARE CUSTOMER SERVICE PHONE # |
| <small>This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com/trsactivecare or call toll-free 1-866-355-5999.</small> | | |
| SAMPLE | and ted on For r service. on | IDENTIFIES AS TRS-ACTIVECARE ADMINISTRATIVE SERVICES ONLY (ASO)/SELF FUNDED PARTICIPANT |
| | BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded | |

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare Primary +

FRONT

The front of the ID card contains the following information:

- Logos:** BlueCross BlueShield of Texas logo (left), TRS ACTIVECARE logo (right).
- Subscriber Information:** Subscriber Name: _____; MEMBER NAME: _____; Identification Number: **T2U 123456789**.
- Group and Coverage:** Group Number: **385001**; Coverage Date: **09/01/20**.
- Primary Care Provider (PCP):** PCP: **First Last Name, MD**; **999-999-9999** **09/01/20**; Referral Required: **LOEF**.
- Plan Details:** TRS-ActiveCare Primary+; PCP/Specialist \$ **SAMPLE**; Urgent Care \$ **SAMPLE**; TRS Virtual Hlth \$ **SAMPLE**; TRS Virtual Hlth \$ **SAMPLE**.
- Callouts:** THREE-CHARACTER PREFIX (points to T2U), PRIMARY CARE PROVIDER (PCP) NAME & PHONE# (points to PCP info), PORG (points to LOEF), TRS-ACTIVECARE LOGO (points to TRS ACTIVECARE logo), TRS-ACTIVECARE PLAN NAME (points to TRS-ActiveCare Primary+).

BACK

The back of the ID card contains the following information:

- Website:** www.bcbstx.com/trsactivecare
- Barcode:** A standard 1D barcode.
- Logos and Contact:** BlueCross BlueShield of Texas logo (left), Customer Service 1-866-355-5999 (right).
- Disclaimer:** This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com/trsactivecare or call toll-free 1-866-355-5999. This reference is for informational purposes only. For more information, contact your broker.
- Callouts:** TRS-ACTIVECARE CUSTOMER SERVICE PHONE # (points to 1-866-355-5999), IDENTIFIES AS TRS-ACTIVECARE ADMINISTRATIVE SERVICES ONLY (ASO)/SELF FUNDED PARTICIPANT (points to the self-funded disclaimer).

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare HD

FRONT

THREE-CHARACTER PREFIX → T2S

NETWORK ID → BCA SINGLE

TRC-ACTIVECARE LOGO → TRS ACTIVECARE

TRC-ACTIVECARE PLAN NAME → TRS-ActiveCare HD

NATIONWIDE PPO NETWORK → Blue Edge PPO

Subscriber Name: NAME
Identification Number: T2S123456789
Group Number: SAMPLE
Coverage Date: SAMPLE

TRS Virtual Hlth Deductible \$ SAMPLE
Medical Services 2

BlueCross BlueShield of Texas
An Independent licensee of the Blue Cross and Blue Shield Association

BACK

TRC-ACTIVECARE CUSTOMER SERVICE PHONE # → 1-866-355-5999

IDENTIFIES AS TRC-ACTIVE CARE ADMINISTRATIVE SERVICES ONLY (ASO)/SELF-FUNDED PARTICIPANT → BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded

www.bcbstx.com/trsactivecare

Barcode

BlueCross BlueShield of Texas
Customer Service 1-866-355-5999

This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com (read instructions of call toll free 1-866-355-5999)
Text Message: SAMPLE

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare 2

FRONT

The front of the ID card contains the following information:

- THREE-CHARACTER PREFIX:** T2S
- TRIS-ACTIVECARE LOGO:** TRS ACTIVECARE
- TRIS-ACTIVECARE PLAN NAME:** TRS-ActiveCare 2
- Subscriber Name:** NAME
- Identification Number:** T2S123456789
- Group Number:** BCA SINGLE
- Network ID:** BCA SINGLE
- NATIONWIDE PPO NETWORK:** PPO
- Coverage Date:** SAMPLE
- PCP/Specialist:** \$200.00
- ER:** \$
- Urgent Care:** \$
- TRS Virtual Hlth:** \$
- TRS Virtual Hlth:** \$

BACK

The back of the ID card contains the following information:

- TRIS-ACTIVECARE CUSTOMER SERVICE PHONE #:** 1-866-355-5999
- IDENTIFIES AS TRIS-ACTIVE CARE ADMINISTRATIVE SERVICES ONLY (ASO)SELF-FUNDED PARTICIPANT:** BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded
- Customer Service:** 1-866-355-5999
- Website:** www.bcbstx.com/trsactivecare
- Barcode:** [Barcode]
- Disclaimer:** This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com/trsactivecare or call toll-free 1-866-355-5999. Text Message: SAMPLE

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-Care Standard

FRONT

Diagram illustrating the front of a TRS-Care Standard ID card. The card contains the following information:

- BlueCross BlueShield of Texas** logo and text: "An independent licensee of the Blue Cross and Blue Shield Association"
- Subscriber Name:** MEMBER NAME
- Identification Number:** T3X123456789
- Group Number:** [Redacted]
- Coverage Date:** [Redacted]
- Network ID:** BCA
- TRC-CARE LOGO**
- TRC-Care Standard**
- Dependent Name:** MEMBER NAME
- TRS Virtual Hlth:** \$ [Redacted]
- Deductible:** \$ [Redacted]
- Medical Services:** 2 [Redacted]
- Blue Edge PPO** logo

Callouts identify the following fields:

- THREE CHARACTER PREFIX (T3X)
- NETWORK ID (BCA)
- TRC-CARE LOGO
- TRC-CARE STANDARD PLAN NAME
- NATIONWIDE PPO NETWORK

BACK

Diagram illustrating the back of a TRS-Care Standard ID card. The card contains the following information:

- www.bcbstx.com/trscarestandard**
- BlueCross BlueShield of Texas** logo and text
- Customer Service 1-866-355-5999**
- TRC-CARE STANDARD CUSTOMER SERVICE PHONE**
- DISCLAIMER:** "This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit w toll-free File cla Text T Prefer" [Redacted]
- IDENTIFIES AS TRC-CARE STANDARD AS ADMINISTRATIVE SERVICES ONLY (ASO)/SELF-FUNDED PARTICIPANT**

Callouts identify the following fields:

- TRC-CARE STANDARD CUSTOMER SERVICE PHONE
- IDENTIFIES AS TRC-CARE STANDARD AS ADMINISTRATIVE SERVICES ONLY (ASO)/SELF-FUNDED PARTICIPANT