

**A message from Texas Health and Human Services Commission**

EVV VMUR Updates

**01/23/2025**

**HHSC updated the Visit Maintenance Unlock Request (VMUR) Templates and Job Aids**

**Key Details:**

HHSC will be replacing the current VMUR templates and job aids with the attached versions.

These updated versions include minor formatting updates to fix cells that did not allow data to fully read. The VMUR job aids screenshots align with the revised VMUR templates.

**Resources**:

**VMUR Instructions and Templates**

* [For program providers and FMSAs (Excel)](https://www.hhs.texas.gov/sites/default/files/documents/evv-visit-maintenance-unlock-request.xlsx)
* [For CDS employers (Excel)](https://www.hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/providers/long-term-care/evv/evv-visit-maintenance-unlock-request-cds-employers.xlsx)

**VMUR Job Aids**

* [For program providers and FMSAs (PDF)](https://www.hhs.texas.gov/sites/default/files/documents/vmur-jobaid-pp-fmsa.pdf)
* [For CDS employers (PDF)](https://www.hhs.texas.gov/sites/default/files/documents/vmur-jobaid-cds-employers.pdf)

**Contact:**

If any questions, please reach out by email to: BCBSTX\_EVV\_Questions@bcbstx.com

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