

May 16, 2017

Blue Cross and Blue Shield of Texas (BCBSTX) STAR Kids Assessment Process and Requirements

As a STAR Kids plan, we must assess each member using the STAR Kids Screening and Assessment Instrument (SAI).

BCBSTX must notify you that the STAR Kids SAI is needed to find out if you can get Personal Care Services, Community First Choice, and Medically Dependent Children Program services. These services will not be given to members if they do not finish an assessment.

BCBSTX will extend current approvals for long-term services and supports (such as Personal Care Services, Community First Choice, and Private Duty Nursing) until July 1, 2017. BCBSTX cannot approve future requests for long-term services and supports unless the SAI is completed by July 1, 2017. BCBSTX must make sure that members getting Medically Dependent Children Program services are reassessed before their individual service plan ends. We will let families know if their approvals for services are impacted.

For more questions about service coordination and to complete the SAI, please call our Service Coordination number toll-free at **1-877-301-4394**, 8 a.m. to 5 p.m., Central Time, Monday to Friday. Members with hearing or speech loss can call the TTY line at **7-1-1**.

Sincerely,

Blue Cross and Blue Shield of Texas

bcbstx.com/starkids

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