



May 14, 2008

Dear BlueCross BlueShield Partner:

Medical benefits for certain Tennessee Medicaid recipients are administered by BlueCross BlueShield of Tennessee's licensed HMO affiliate Volunteer State Health Plan, Inc., (VSHP) through the BlueCare[®] and TennCare*Select* managed care organizations.

The State of Tennessee Bureau of TennCare Policy Number PRO-07-001 (MCC and Provider Compliance with NPI Requirement), in accordance with applicable law and regulations, requires VSHP to retain Tennessee Medicaid numbers and Provider Disclosure information for any health care provider rendering care to TennCare enrollees assigned to BlueCare and/or TennCare*Select*.

While this requirement historically was applied primarily to health care providers who participate in the BlueCare and TennCare*Select* Networks, the Bureau of TennCare informed us that the Bureau's policy now requires a valid Tennessee Medicaid number, as well as Disclosure of Ownership and Control Interest for Out-of-State health care providers.

Out-of-state providers eligible for a Tennessee Medicaid number who do not have one, should contact the Medicaid/TennCare Provider Enrollment Unit at 1-800-342-3145, Monday through Friday, 8 a.m. to 4:30 p.m., (CT). The application can be accessed online under the BlueCare/TennCare*Select* topic on the Provider page of our Web site, bcbst.com. Additionally, the form is available on the Bureau of TennCare's Web site www.state.tn.us/tenncare/pro-forms.html where the form applicable to the provider's specialty may be downloaded.

Providers who have not obtained a Tennessee Medicaid number may have claims payment withheld, pending receipt of a valid Tennessee Medicaid number. These claims will be identified to you with **DF Message Code 0514 - denied awaiting the additional information**. These claims do not need to be resubmitted. Upon receipt of the provider's Tennessee Medicaid number, streamline adjustments will be performed to pay the applicable member benefits.

Providers may have previously submitted disclosure information to the Centers for Medicare & Medicaid Services (CMS) on a CMS1513 form. Providers who have not submitted a CMS1513 form to either CMS or VSHP may obtain a copy of the form and review some frequently asked questions under the BlueCare/TennCare*Select* topic on the Provider page of our Web site, bcbst.com. The form is also available on the Bureau of TennCare's Web site at <http://tennessee.gov/tenncare/forms/disclosureofownership.pdf>.

Providers may fax this information to the attention of Provider Network Services at 1-877-258-3945.

To assist with your plans provider educational efforts, the enclosed communication describes the process for obtaining a Tennessee Medicaid number and providing the Disclosure of Ownership and Control information.

If you have any questions regarding this request, please call our toll-free Plan-to-Plan Service line, 1-800-582-6606, Monday through Thursday 8 a.m. to 5:15 p.m., (ET) and Fridays from 9 a.m. to 5:15 p.m. (ET).

Thank you for your cooperation in this matter.

Sincerely,

Enclosure

Volunteer State Health Plan, Inc. (VSHP) and BlueCross BlueShield of Tennessee, Inc. (BCBST) are independent licensees of the BlueCross BlueShield Association. VSHP is a licensed HMO affiliate of BCBST.

Confidential – This information is intended for the use of the specific person or entity named above.

Important Notice: Tennessee Medicaid Numbers required for all Providers

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The State of Tennessee Bureau of TennCare requires VSHP to retain Tennessee Medicaid numbers and Provider Disclosure information for any health care provider rendering care to TennCare enrollees assigned to BlueCare and/or TennCare*Select*.

If you are eligible for a Tennessee Medicaid number and do not have one, you should contact the Medicaid/TennCare Provider Enrollment Unit at 1-800-342-3145, Monday through Friday, 8 a.m. to 4:30 p.m., (CT). The application can be accessed online under the BlueCare/TennCare*Select* topic on the Provider page of BlueCross BlueShield of Tennessee's Web site, bcbst.com. It is also available on the Bureau of TennCare's Web site, www.state.tn.us/tenncare/pro-forms.html where you may download the form applicable to your specialty.

Providers who have not obtained a Tennessee Medicaid number may have claims payment withheld, pending receipt of a valid Tennessee Medicaid number. These claims will be identified on your remittance advice "**denied awaiting the additional information.**" These claims do not need to be resubmitted. Upon receipt of your Tennessee Medicaid number, adjustments will be performed to pay the applicable member benefits.

You may have previously submitted disclosure information to the Centers for Medicare & Medicaid Services (CMS) on a CMS1513 form. If you have not submitted a CMS1513 form to either CMS or VSHP you may obtain a copy of the form and review some frequently asked questions under the BlueCare/TennCare*Select* topic on the Provider page of our Web site, bcbst.com. The form is also available on the Bureau of TennCare's Web site at <http://tennessee.gov/tenncare/forms/disclosureofownership.pdf>.

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