

## Transitional Benefits

If you are currently being treated by a provider who is **not in the BlueChoice network or will soon be terminating from the BlueChoice network**, you may be eligible for Transitional Benefits. This benefit allows you to continue treatment with the non-BlueChoice provider while you transition your care to a network BlueChoice provider. If transitional benefits are approved, you will be eligible for network benefits with that non-BlueChoice provider for a specified number of visits over a defined period of time. You may be eligible for transitional benefits if you are currently receiving treatment for:

- a terminal illness (life expectancy of six months or less),
- prescheduled surgery,
- acute care following trauma or recent surgery,
- chemotherapy (in a current course of treatment),
- psychiatric treatment (transitional referral limited to maximum of 60-days), or
- obstetrical care, if you are in the third trimester of pregnancy on your HealthSelect effective date or when the physician terminates from the network.

To apply for transitional benefits, complete and submit the form below. You will receive written notification of the determination.

To confirm whether or not your provider is a BlueChoice provider, visit the HealthSelect Web site at [www.bcbstx.com/hs/provider](http://www.bcbstx.com/hs/provider) and use Provider Finder to conduct your search.

**If you are currently seeking care with a provider who is also a BlueChoice provider**, there is no need to submit a request for Transitional Benefits. Simply contact your Primary Care Physician to coordinate a referral authorization.

If you have questions or need assistance with completing this form, please contact Blue Cross and Blue Shield of Texas Customer Service at (800) 252-8039.

