



# Provider Compliance Challenges with Prenatal Appointment Availability

The purpose of this form is for our providers to address their challenges to be compliant for prenatal appointment availability.

Once completed please submit to our Provider Network email address below:

[TexasMedicaidNetworkDepartment@bcbstx.com](mailto:TexasMedicaidNetworkDepartment@bcbstx.com)

Appointment Accessibility Standards	
Prenatal Care Visit Type	Access Standards
Prenatal care (first and second trimesters)	Within 14 days of request
Prenatal care for: <ul style="list-style-type: none"> <li>• third trimester</li> <li>• high-risk pregnancy</li> </ul>	Within 5 days of request or immediately if an emergency exists
Prenatal Care (after initial visit)	Appointments for ongoing care must be available in accordance with the treatment plan as developed by the provider.

Provider Name: \_\_\_\_\_

Tax Identification Number (TIN): \_\_\_\_\_

National Provider Identifiers (NPI): \_\_\_\_\_

Specialty: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, County: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Question
List Challenges of why not compliant:
Give a timeframe of when appointment availability cannot be reached (e.g. vacation, unexpected absence):
Are high-risk pregnant members able to schedule an appointment within five calendar days? If not, why?
Are new members in their third-trimester able to schedule an appointment within five calendar days? If not, why?
What assistance is required from BCBSTX to remove identified barriers?

Completed by: \_\_\_\_\_ Phone Number: \_\_\_\_\_